Ukraine Response FAQ

• How is Alight responding to the Ukraine crisis?

Over the last month, 25% of Ukrainians have been displaced from their homes by war. Almost 4 million of whom have left the country. Alight’s rapid response team is on the ground providing food and medicines to people in Ukraine, guiding refugees in Poland to safe and secure shelter, and creating safe havens and connecting Ukrainians to critical services in Germany and across Europe.

Check back for updates at wearealight.org

• How can I donate?

You can donate online or send a check payable to ALIGHT, to the following address:

Alight Donor Service Center
PO Box 1002
Minneapolis, MN 55480-1002

Please write “For Ukraine” in the memo line or include a note to ensure it is sorted for our Ukraine emergency response.

• How will my donation be used?

Your donation will directly support Ukrainian families—funding medicine, medical supplies, essential items, and basic necessities. It will also help place families into safe, secure shelters and connect them to vital services.

• How much of my donation goes directly to programming vs overhead?

89% of every dollar donated to Alight goes directly to programming, 7% supports back-office administration (like finance & HR), and only 2% goes towards fundraising expenses.

You can learn more about Alight’s fundraising metrics on Charity Navigator. If you have any questions, please contact BethS@wearealight.org.

• What are my options to get involved (or get my community group involved)?
Right now, monetary gifts are essential. Your community can help by setting up donation campaigns to fundraise for Ukrainian families. You can create your own fundraiser and track your progress [here](#).

- **Where can I get updates?**

  For updates on the evolving situation in Ukraine and at the border you can stay connected with Alight through our [Instagram](#), [Facebook](#), or [website](#).

*Other questions, unrelated to a fundraising kit:*

- **Who can I contact for speaking engagements and press inquiries?**

  For media inquiries please contact Chris Kindler at 612.874.5466 or [ChrisK@WeAreAlight.org](mailto:ChrisK@WeAreAlight.org).

- **Can I volunteer / are you sending volunteers abroad?**

  Alight is not currently recruiting volunteers. However, we are recruiting interpreters that speak Polish or Ukrainian and may be open to traveling to Poland.

- **Do you need in-kind aid such as medical supplies, clothes, food, etc.?**

  Currently the best way to help Alight provide essential supplies is through monetary donations. Your donation allows our response team at the border to make those purchases and get them into the hands of refugees as quickly as possible.